

## Public Compliance Statement

As a charity seeking donations from the public we Problem Gambling Ireland aim to comply with the Guidelines for Charitable Organisations on Fundraising from the Public

- Problem Gambling Ireland is committed to complying with the Guidelines for Charitable Organisations on Fundraising from the Public and has formally discussed and adopted the Guidelines at a meeting of the governing body.
- Problem Gambling Ireland confirms its commitment to the principles set out in the Guidelines for Charitable Organisations on Fundraising from the Public by a statement to that effect in its annual report.
- Problem Gambling Ireland has a Donor Charter which is consistent with the Guidelines for Charitable Organisations on Fundraising from the Public.
- Problem Gambling Ireland regularly monitors compliance with the Guidelines for Charitable Organisations on Fundraising from the Public and compliance reports are received regularly by the governing body.
- Problem Gambling Ireland considers the Guidelines for Charitable Organisations on Fundraising from the Public when planning all fundraising activity.
- Problem Gambling Ireland has a policy on working with third party fundraisers (if applicable).
- Problem Gambling Ireland provides honest, open, accountable and transparent disclosure when fundraising from the public.
- Problem Gambling Ireland has appointed a member of the governing body and/or a senior member of staff to be responsible for compliance with the Guidelines for Charitable Organisations on Fundraising from the Public.
- Problem Gambling Ireland ensures that fundraising staff are provided with information and training on the Guidelines for Charitable Organisations on Fundraising from the Public and its implementation.
- Problem Gambling Ireland has a feedback and complaints procedure consistent with the Guidelines for Charitable Organisations on Fundraising from the Public. Feedback is recorded for review by relevant staff including the CEO and governing body. Feedback is responded to promptly and appropriately.
- Problem Gambling Ireland prepares financial reports consistent with the requirements of the Charities Act 2009 and the Charities Regulator which include a statement concerning the extent to which control of the organisation is independent of its funding sources.
- Problem Gambling Ireland ensures that all donations are tracked and recorded and complies with data protection requirements.
- Problem Gambling Ireland is accessible to the public through a number of readily available contact options.