

# PADDYPOWER.

## CUSTOMER SELF-EXCLUSION FORM

Please read the terms and conditions printed on the reverse of this form prior to its completion. In completing this form you are requesting that you be refused service or entry to the Paddy Power shop(s) listed below and, where stated, be excluded from all Paddy Power Betfair online channels (if applicable). This form should be completed legibly, with as much information as possible and signed at the bottom.

### CUSTOMER DETAILS

CUSTOMER NAME: \_\_\_\_\_

DATE OF BIRTH: \_\_\_\_\_

Day	Month	Year
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ADDRESS: \_\_\_\_\_

PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

COLOUR PASSPORT  
PHOTO REQUIRED

AFFIX  
PHOTO  
HERE

(approx 35x45mm)

FORM WILL NOT BE  
ACCEPTED WITHOUT  
AN ORIGINAL PASSPORT  
PHOTO ATTACHED.

### SHOP DETAILS

PRIMARY SHOP NAME: \_\_\_\_\_

SHOP NAME: \_\_\_\_\_

SHOP NAME: \_\_\_\_\_

SHOP NAME: \_\_\_\_\_

SHOP NAME: \_\_\_\_\_

SHOP NAME: \_\_\_\_\_

SHOP NAME: \_\_\_\_\_

SHOP NAME: \_\_\_\_\_

SHOP NAME: \_\_\_\_\_

SHOP NAME: \_\_\_\_\_

You may self-exclude from a maximum of 10 shops. If you wish to exclude from more than 10 shops please tick here . You will be required to leave your contact details in order for you to be contacted by a member of Paddy Power to discuss your needs.

### ONLINE DETAILS

If you have a Dial-a-bet, Paddy Power Online, Betfair account or Loyalty card that you wish to be closed please list your account details below.

DIAL-A-BET (DAB) OR PADDY POWER ONLINE ACCOUNT NO. OR USERNAME: \_\_\_\_\_

BETFAIR ONLINE ACCOUNT NO. OR USERNAME: \_\_\_\_\_

REWARD/CASH CARD NO: \_\_\_\_\_

### DURATION OF SELF-EXCLUSION

I request that I be refused entry to the above shop(s) and that my DAB or online account(s) listed above be closed from today's date for the period of 6 months  or 12 months . Therefore the period of self-exclusion will expire on \_\_\_\_\_.

Day	Month	Year
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I understand that if I attend any premises set out in this form during the period of self-exclusion and I am identified by Paddy Power staff, I will be requested to leave the premises. If I refuse or become a trespasser, I will be removed. I will not attempt to enter/place a bet with Paddy Power Betfair during the period of self-exclusion, or if self-excluded from DAB/Paddy Power/Betfair Online, attempt to open an account during the period of this self-exclusion. I will not hold Paddy Power Betfair, its officers or employees liable for any claims whatsoever or howsoever arising in the event that I fail to comply with my voluntary self-exclusion.

I acknowledge that the terms and conditions printed on the reverse of this form have been brought to my attention and that I have been made aware that once this form has been submitted, this form cannot be modified, revoked or withdrawn prior to the expiry of the self-exclusion period declared above. I hereby give consent for Paddy Power Betfair to process my personal data for the purposes of enlisting in this voluntary self-exclusion process. I understand that Paddy Power Betfair may need to retain my information and that it will be processed only for these purposes.

CUSTOMER SIGNATURE: \_\_\_\_\_ PRINT NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

EMPLOYEE SIGNATURE: \_\_\_\_\_ PRINT NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

# PADDYPOWER.

## CUSTOMER SELF-EXCLUSION FORM

### TERMS AND CONDITIONS

By completing this form you, the customer, agree not to enter any of the Paddy Power betting shops listed on the reverse of this form during your period of self-exclusion or to attempt to place bets with these Paddy Power shops through any other means.

You may self-exclude from **up to a maximum of 10 shops**. Should you wish to self-exclude from more than 10 shops you must provide a contact telephone number in order to speak with a District Manager to discuss your needs prior to acceptance.

The period of self-exclusion must be for either **a 6 or 12 month period**. Should you wish to self-exclude for a longer period of time you must provide a contact telephone number in order to speak with a District Manager to discuss your needs prior to acceptance of this request.

You understand that your self-exclusion may take up to 5 working days from the date of completion to take effect in all of the premises listed.

Should you request to be excluded across both retail shops and online, we will close your DAB, Paddy Power Online and Betfair account(s) for the self-exclusion time period (6 months or 12 months) closest to the retail self-exclusion time period you have chosen, as long as it is not less than the duration of the retail self-exclusion.

Your online account(s), including DAB, will be closed within 7 days of receipt of this form. This is only in respect of any online account(s) associated with you that are open at the time of receipt of your self-exclusion request. Paddy Power Betfair is not responsible for any financial loss incurred by you during the time prior to the account being closed. If you do not provide your online account details or provide incorrect information we will not be able to search for and subsequently close the online account(s) associated to you.

You understand that in the absence of you providing sufficient and correct Customer Details, including telephone number and email address, we may not be able to search for and locate any online account(s) associated to you in order to subsequently prevent further marketing material being sent to you.

This form will not be accepted as valid without the provision of an original colour passport photograph of you that is a true likeness.

In the event that this form is completed incorrectly a member of Paddy Power Betfair may contact you using the contact details you have provided in order to rectify the error.

Once submitted, this form cannot be modified, revoked or withdrawn by you prior to the expiry of the self-exclusion period.

If within 6 months after the end of the self-exclusion period you wish to gamble in any of the Paddy Power shops you have elected to be self-excluded from, you will be required to sign a declaration confirming that you have requested to return to gambling. Following the completion of this declaration a further 24 hours must elapse before you may re-enter any of these shops. Once a period of 6 months after the last day of the self-exclusion period has elapsed, this agreement will end automatically.

If, once the self-exclusion period has expired, you wish to recommence betting online and/or by telephone you will be required to contact Paddy Power Customer Services via 08000 565 275 or Betfair Customer Services via 0344 871 0000 to be reinstated.

If, after the self-exclusion period has expired, you wish to extend the period of self-exclusion you will need to complete a new self-exclusion form, providing an up to date photograph.

The information provided by you on this form shall be retained and processed for as long as is necessary by Paddy Power Betfair solely for the administration of the self-exclusion scheme.

### CHECK LIST (STAFF USE ONLY)

Clear and good quality colour passport photo has been provided and is a true likeness of customer		Exclusion is not less than 6 months and no more than 1 year	
Customer's full name provided and is clear and legible		Discussed inclusion of DAB, Paddy Power Online, Betfair account(s) & Rewards/Cash Card No	
Contact details obtained, particularly telephone number if possible		T&C's above discussed with the customer	
Up to 10 individual shops ( <b>form will not be accepted if states "All Shops"</b> )		Form signed & dated by both customer & employee	
Expiry date completed		Copy of form scanned and forwarded to relevant shops & UKSelfExclusion	